

## Security Surveillance Management (Perform Remote Surveillance Function)

**Course Aim:** A competent learner will be able to perform remote access surveillance functions using security software programs and equipment. The course will impart the knowledge and skills for individuals to perform security surveillance duties at any assigned workplace. This is one of the mandatory courses required for individual to promote to Security Progressive Wage Model (PWM) grade of Senior Security Officer (SSO) under Police Licensing and Regulatory Department (PLRD).

**Course Content:**

The course content comprises of 4 Learning Units (LUs) in which each LU will encompass a range of Learning Objectives (LOs) in sequential order.

**LU 1: Commence Duty at Control Room:** LO1: Operate remote surveillance equipment in accordance to organization operating procedures, LO2: Carry out basic troubleshooting and report equipment faults to Supervisor. **LU2: Identify areas prone to security risks:** LO3: Operate surveillance software systems to identify areas of activities that may be of high risk to abnormal behaviors. **LU3: Security alert in the surveillance system at the site:** LO4: Analyze behaviors and/or situations to detect security incidents, LO5: Report abnormal behaviors remotely using software systems to the management, LO6: Report details of situations to appropriate authorities using software systems, LO7: Escalate situations to enforcement teams to carry out appropriate action, LO8: Complete relevant documentation relating to remote surveillance operations. **LU4: Actions to be taken when a security alert is raised:** LO9: Analyze behaviors and/or situations to detect security incidents, LO10: Report details of situations to appropriate authorities using software systems, LO11: Escalate situations to enforcement teams to carry out appropriate action, LO12: Complete relevant documentation relating to remote surveillance operations

Applicants should preferably: • Be above 18 years of age; • Able to speak, listen and read English at a proficiency level equivalent to Employability Skills Workforce Skills Qualification Workplace Literacy Level (WPL) 2. • Secondary or lower education • Physically fit for the role.

**Course Duration:** Total training hours (13.5 Hours, inclusive of 1.5 Hours assessment), Classroom Facilitation – 2 Hours (comprises of Lecture and Discussion), Practical Performance – 10 Hours (comprises of Role Plays and Simulations). Assessment – 1.5 Hours (comprises of 60 mins Practical Performance – Role Plays and simulations, and 30 mins Oral Questioning). Day 1: 9 AM to 6 PM; Day 2: 9 AM to 3.30 PM. Kindly refer to our website for the latest schedule. Assessment will be conducted by an independent assessor (examiner) from \*POLWEL (\*Police Welfare Co-operative) Medium of Instruction: English. 100% course attendance is mandatory. Passing Criteria: Practical and oral Assessment – 100%

**Course Fee: \$381.50 (Inclusive of GST). Course code: TGS-2023021827**

Please note that we will contact the trainees via email or phone to collect the feedback after the course completion

### Student Registration form

Student Registration form			
Company Name		Company Reg. no.	
Company Address		Course Date	
Contact Person Name		Course Language	
Contact Person Email		Course Venue	
Contact Person Mobile	Tel no:	Fax no:	
Participant details			
Participant Name		NRIC / FIN	
Participant Email		Participant mobile no.	
Nationality	Date of Birth	Race	
Designation	Education	Gender	
Salary Range: (1 - Below \$1000, 2 - \$1000-\$1499, 3 - \$1500-\$1999, 4 - \$2000-\$2499, 5- \$2500-\$2999, 6 - \$3000-\$3499, 7 - \$3500 & above)			
Refund Policy: Requests for refund, change or cancellation of course registrations must be submitted in writing and are subject to our terms and conditions. Please refer to our website for our terms and conditions, before registering for the course.			
Absolute Kinetics Consultancy Pte Ltd Tel: 6690 5555		Company seal	
Website: www.sg-akc.com Registration Email: register@sg-akc.com			