

# Incident Response (Handle Security Incidents and Services)

**Course Objectives:** On completion of this unit, learner will have the knowledge and application skills in handling security incidents and services and be able to apply them to the workplace. This includes: - Containing incidents of damage to facilities and equipment - Handling fire-related incidents - Handling suspicious behavior and crime-related incidents - Handling medical or first-aid related incidents - Handling bomb or IED (Improvised Explosive Device) threat incidents - Searching, apprehending and arresting suspect - Giving evidence in court.

**Course Content:**

1. Inform relevant authorities about incidents
2. Handle fire-related incidents
3. Respond to drills in accordance with procedures
4. Handle crowd during incidents
5. Handle incident of specific bomb threats
6. Handle incidents of alleged offence
7. Deal with information received from complainant on criminal issues



**Assumed Skills & Knowledge:** Have at least a primary educational qualification, Able to listen and speak in English at ESS level 4, Able to read and write in English at ESS level 4

**Medium of Instruction:** English. Only participants with 75% attendance will be eligible to sit for the examination.

**Dress code:** Shirt (long or short sleeve), Pant (No jeans), Black shoe.

**Course Duration:** 26 hours. Day 1 to Day 3 – 9 AM to 6 PM; Day 4 – 9 AM to 11 AM

Kindly refer to our website for the latest schedule.

**Entry requirement:** Have attained competency in Provide Guard and Patrol Services.

Please be informed that only Singaporeans, Singapore Permanent Residents and Malaysian work permit holders are eligible to apply for the Security Officer Licence.

**Course Fee:** \$417.57 (Inclusive of GST). Course code: TGS-2019502731

Please note that we will contact the trainees via email or phone to collect the feedback after the course completion

Student Registration form

Company Name				Company Reg. no.	
Company Address				Course Date	
Contact Person Name				Course Language	
Contact Person Email				Course Venue	
Contact Person Mobile		Tel no:		Fax no:	
Participant details					
Participant Name				NRIC / FIN	
Participant Email				Participant mobile no.	
Nationality		Date of Birth		Race	
Designation		Education		Gender	
Salary Range: (1 - Below \$1000, 2 - \$1000-\$1499, 3 - \$1500-\$1999, 4 - \$2000-\$2499, 5- \$2500-\$2999, 6 - \$3000-\$3499, 7 - \$3500 & above)					
Refund Policy: Requests for refund, change or cancellation of course registrations must be submitted in writing and are subject to our terms and conditions. Please refer to our website for our terms and conditions, before registering for the course.					
Absolute Kinetics Consultancy Pte Ltd Tel: 6690 5555				Company seal	
Website: <a href="http://www.sg-akc.com">www.sg-akc.com</a> Registration Email: <a href="mailto:register@sg-akc.com">register@sg-akc.com</a>					