

# Deterrence (Manage Disorderly Conduct & Threatening Behavior)

## Course Objectives:

It equips security personnel with the knowledge and skills to prepare for work activities deter threatening behavior through visible security presence and deal with disorderly/threatening behavior

## Course Content:

1. Prepare for Work Activities
2. Deter threatening behavior through visible security presence
3. Deal with disorderly/threatening behavior



Learners are expected to be 18 years old and above.

### Assumed skills and Knowledge:

Listen, Speak, Read and Write English at a proficiency level equivalent to ESS Level 4; Manipulate numbers at a proficiency level equivalent to ESS Level 4.

Dress code: Shirt (long or short sleeve), Pant (No jeans), Black shoe.

Medium of Instruction: English.

Only participants with 100% attendance will be eligible to sit for the examination.

Course Duration: 10 Hours. Day 1: 9 AM to 6 PM; Day 2: 9 AM to 11 AM

Kindly refer to our website for the latest schedule.

Assessment will be conducted by POLWEL. Assessment format: Role play – 95 mins, Oral Questioning – 25 mins.

Course Fee: \$313.66 (Inclusive of GST). Course code: TGS-2019502729

Please note that we will contact the trainees via email or phone to collect the feedback after the course completion

Student Registration form				
Company Name			Company Reg. no.	
Company Address			Course Date	
Contact Person Name			Course Language	
Contact Person Email			Course Venue	
Contact Person Mobile		Tel no:	Fax no:	
Participant details				
Participant Name			NRIC / FIN	
Participant Email			Participant mobile no.	
Nationality		Date of Birth	Race	
Designation		Education	Gender	
Salary Range: (1 - Below \$1000, 2 - \$1000-\$1499, 3 - \$1500-\$1999, 4 - \$2000-\$2499, 5- \$2500-\$2999, 6 - \$3000-\$3499, 7 - \$3500 & above)				
Refund Policy: Requests for refund, change or cancellation of course registrations must be submitted in writing and are subject to our terms and conditions. Please refer to our website for our terms and conditions, before registering for the course.				
Absolute Kinetics Consultancy Pte Ltd Tel: 6690 5555			Company seal	
Website: www.sg-akc.com Registration Email: register@sg-akc.com				