

Problem Identification

(Previously known as Solve Problems & Make Decisions at Supervisory Level)

Course Aim:

To identify key issues in problem situations to clearly articulate the problems at hand and propose contingency plans to resolve issues. Broadly, the learners are able to classify problems and associated implications as well as provide recommendations to resolve issues at hand.

Learning Objectives (what learners are able to do after training?)

- Identify symptoms that could lead to potential problem at the workplace.
- Articulate problems in a clear and concise manner
- Provide recommendations to resolve the issues at hand
- Apply logical deduction to anticipate and detect problems at the workplace
- Analyse relevant information surrounding the perceived problems
- Identify the exact problem using elimination process, objective reasoning or process questioning
- Analyse the root causes of the problems at the workplace using appropriate problem-solving tools and techniques
- Evaluate the effectiveness of implemented solutions and implementation plans by analysing feedback gathered from relevant sources

Mandatory Minimum Entry Requirements

1. ES WPLN Level 5 OR GCE 'N' Level English Grade 5 and Mathematics Grade 5;
2. AND possess WSH Skills and knowledge equivalent to that of Certificate in WSH;
3. AND have at least 1 year of WSH relevant working experience

Course Duration: 18.5 hours (Classroom training – 16 hours, Assessment – 2.5 hours)
100% attendance must be fulfilled. Kindly visit our website for the latest schedule.

Course Fee: \$250.70 (Inclusive of GST). Course code: TGS-2023018472

| Student Registration form | | | |
|--|--|---------------|------------------------|
| Company Name | | | Company Reg. no. |
| Company Address | | | Course Date |
| Contact Person Name | | | Course Language |
| Contact Person Email | | | Course Venue |
| Contact Person Mobile | | Tel no: | Fax no: |
| Participant details | | | |
| Participant Name | | | NRIC / FIN |
| Participant Email | | | Participant mobile no. |
| Nationality | | Date of Birth | Race |
| Designation | | Education | Gender |
| Salary Range : (1 - Below \$1000, 2 - \$1000-\$1499, 3 - \$1500-\$1999, 4 - \$2000-\$2499, 5- \$2500-\$2999, 6 - \$3000-\$3499, 7 - \$3500 & above) | | | |
| Refund Policy: Request for refund must be submitted in writing, before the course date. Refund of course fees is subject to our terms and conditions (refer website) | | | |
| Absolute Kinetics Consultancy Pte Ltd Tel : 6690 5555 | | | Company seal |
| Website: www.sg-akc.com Registration Email: register@sg-akc.com | | | |